

VoiceTouch24 "Quick Codes" Menu



VoiceTouch24

321-455-9400, option 2

(Inside Brevard County)

800-662-5257, option 2

(Inside Brevard County)

For first-time activation, choose option 3

What would you like to do?

Speak your response or key it!

Account Information press 1#

Report lost/stolen items on account press 2#

Other options press 3#

Hear about special promotions press 4#

Branch hours press 5#

Take the satisfaction survey press 6#

Speak to an Account Specialist press 7#

Helpful Hints for Launch FCU's VoiceTouch24!

- Speak a response to the audio prompts at any time during the menu, or use the key response, or you may mix your responses.
- Press the # key after every key entry for faster response time.
- When asked for an account type, press ** to hear a list.
- The * key is used as a decimal point. Example: \$100.50 would be entered as 100*50.
- Suffixes for all accounts are on your statement.
- Press 1# for Yes, 2# for No, when asked "Is this correct?"
- All of the history inquiries will give you the last five posted transactions. To receive an additional five, say "more" or press 1#.
- If your ATM card or checkbook is lost or stolen, you may block your account from all withdrawal activity by selecting code 297#. Your account will remain restricted until you contact us during regular business hours.

Repeat	*1
Back to Main Menu	*6
Previous Main Menu	*7
Yes	1#
No	2#
End Call	*#

FINANCIAL TRANSACTIONS

Account To Account Transfer	282#
Transfer Funds Between Savings And Checking	787#
Loan Payment From Savings Or Checking	785#
Loan To Share Transfer	587#
Receive A Check From Checking	39#
Receive A Check From A Line Of Credit	52#
Receive A Check From Savings	79#

BALANCE INQUIRIES

Savings Balance	74#
Checking Balance	34#
Loan Balance	54#
Certificate Balance	24#
VISA Balance	54#

DIVIDENDS AND INTEREST

Dividends Paid This Year	933#
Loan Interest Paid This Year	934#
Dividends Paid Last Year	793#
Loan Interest Paid Last Year	794#

HISTORIES

All Deposits	237#
All Transactions	255#
All Withdrawals	293#
Last Checking Deposit	533#
Last Savings Deposit	573#
Checks Cleared	534#
Recent Savings Withdrawals	579#
Recent Checking Withdrawals	539#
Last ACH Deposit	523#
Last Payroll Deposit	572#
Last Dividend Amount	532#
ATM Transaction	284#
Account History	58#

CHECKING INQUIRIES

Recent Checking Account Deposit	334#
Check Number Inquiry	364#
Last Checking Deposit	533#
Checks Cleared	534#
Stop Payment Inquiry	774#

OTHER

Number Of Reg D Transactions	734#
Loan Payoff Inquiry	576#
Calculate Payments	252#
Application Status	527#
Change Password	746#
Block All Withdrawal Activity	297#
Access To A Different Account Number	726#
Current Date	328#
Current Time	846#